Assist your child with using computers, laptops, tablets, iPads, and/or internet responsibly, adhering to the Pittsburgh Public Schools’ “acceptable use” agreement at all times.

Ensure your child has access to a computer, laptop, tablet, iPad, and/or internet at school and home. Additional technology needs specified in an IEP are subject to approval for at-home use. Reach out to your child’s principal if you do not have access to a computer, laptop, reliable internet, or have additional technology needs as specified in your child’s IEP.

Check to make sure your child has access to lessons and learning materials in Schoology or Clever.

Monitor the completion of assignments (homework or classwork) by your child in Schoology, when available.

Encourage your child to review their notes and practice applying skills learned in class. Students may use the additional instructional tools and programs, i.e., Read & Write, EquatIO, Blue Streak math, SmartyAnts, Gizmos Labster, Mango Languages, Achieve3000 provided at school and home.

Check Home Access Center (HAC) to monitor your child’s grades.

If the District has to move to hybrid or remote learning, student cameras must be on for the entire class period unless the student has received approval from their principal.

Please note that limited to no internet access or technology (in the school and at home) should not stop instruction.

Teachers may have students complete work on notebook paper and worksheets. The use of textbooks or workbooks may also be used to complete work.
TIPS TO SUPPORT YOUR CHILD’S LEARNING

THE CLASSROOM LEARNING ENVIRONMENT
Inquire about what your child learned in class. Ask if your child is reading, asking questions, participating in discussion, making connections, and completing activities to understand the lesson better.

Review and support all classroom, school, and District policies, procedures, and routines for using computers, laptops, iPads, and the internet at school and home.

Take part in your child’s learning by reviewing your child’s notes taken in class or activities assigned.

Check to make sure your child is applying and extending their learning and completing activities assigned by the teacher. If your child has a special education teacher for support, please reach out for additional ways to support your child at home.

ASSESSMENTS
Review your child’s data from District, school-based, and classroom tests. These assessments will be used to support your child’s learning throughout the school year.

Assist your child with advocating for themselves by having them work through challenging activities, assignments, and tests and requesting help to achieve goals while building self-efficacy to accept and embrace failure to learn and grow.

Assist your child with multi-part tasks by building on what they already know without giving them the answer.

SUPPORT FOR ENGLISH LEARNERS
Reach out to your child’s classroom teacher for help. If interpretation is necessary, please call the Nine Line at 412-529-6463.

Ask your child’s teacher if other language versions of the platform or program are available.

Connect with your child’s teacher using Talking Points for additional help, or call the Nine Line at 412-529-6463 to receive support in your preferred language.

Submit requests for live phone interpretation to the Director of English as a Second Language, Jonathan Covel at jcovel1@pghschools.org.
SUPPORT FOR STUDENTS WITH EXCEPTIONALITIES AND 504 PLANS
Reach out to your child’s classroom teacher, special education teacher, or school counselor for help. If interpretation is necessary, please call the Nine Line at 412-529-6463.

Contact your child’s teacher for additional resources and support tools to help students with alternate learning needs.

Connect with your child’s teacher using TalkingPoints for additional help, or call the Nine Line at 412-529-6463 to receive support in your preferred language.

TECHNOLOGY SUPPORT FOR TEACHERS
Contact the support desk by dialing 412-529-4357.

Email your technology questions or needs for support to the Technology Department at support@pghschools.org.

Remote support can be initiated by phone or email.