

## Listening Competency

Practices attentive and active listening; has the patience to hear people out; can accurately restate the opinions of others even when they disagree.

Level 1: Basic	Level 2: Intermediate	Level 3: Advanced	Level 4: Expert
Is attentive and listens to others	Listens carefully, paying full attention to the speaker	Has a good reputation for patiently and politely listening to others	Practices attentive and active listening, often paraphrasing the message of the speaker to ensure understanding
Allows others the opportunity to speak	Has the patience to hear people out	Takes time to digest what he or she hears before responding	Makes solid eye contact, intuitively absorbing the gist of the message
Is considerate of the opinions of others	Considers opinions of others even when he or she disagrees	Refrains from interrupting or correcting the speaker, allowing the other person to make his or her point	Accurately restates the opinions of others even when he or she disagrees